

HERTFORDSHIRE COUNTY COUNCIL

**COMMUNITY SAFETY AND WASTE MANAGEMENT
CABINET PANEL**

THURSDAY 8 FEBRUARY 2018 AT 10:00AM



COMMUNITY PROTECTION MID-YEAR PERFORMANCE REPORT 2017/18

Report of the Director of Community Protection (Chief Fire Officer)

Author: - Jon Smith, Area Commander, Performance & Business Support,
Community Protection (Tel: 01992 587510)

Executive Member: - Terry Hone - Community Safety and Waste
Management

1. Purpose of report

- 1.1 To provide Panel with an overview of the Community Protection Directorate (CPD) mid-year performance for 2017/18. This paper aims to highlight areas where the Directorate is performing well and areas for further investigation or action.
- 1.2 Panel are also asked to consider the draft report and content. The report includes case studies that highlight the work of the Directorate that cannot be illustrated using quantitative measures alone. The report should be considered as being a draft and amendments recommended by Panel will be included prior to issuing the final agreed version. The full draft report is attached as Appendix A.

2. Summary

- 2.1 The performance report is divided into 3 sections:
 - Prevent and Protect;
 - Plan and Respond to Emergencies;
 - Be an Excellent Organisation.
- 2.2 CPD performance at mid-year 2017/18 remains good with most targets being met or exceeded.

- 2.3 Areas where performance has not met target and is more than 5% worse than the same period last year include:
- Site Specific Information – 7(2) d inspections as outlined in the section 7(2) d Fire Services Act 2004;
 - Fire and Rescue uniformed sickness - average days lost.
- 2.4 Areas where performance levels were anticipated and targets have been met but performance is not as good as last year include:
- Deliberate fires (arson);
- Secondary fires.
- 2.5 Areas where performance has shown improvement since last year include:
- Primary fires;
- Malicious False alarms;
- Automatic fire alarms attendances;
- Number of Road Traffic Collisions (RTC's) attended;
- Safe and Well visits.
- 2.2 Attendance standards for the first and second appliance to a property fire were marginally below target for the mid-year stage, at 89.2% and 89.3% respectively. The attendance standard for the third appliance was above target and last year's performance at 94.1%. In cases where it was estimated appliances would arrive within the standards and they did not, the most common reasons provided for the delay were heavy traffic and the location of the incident changing en-route.

3. Recommendations

- 3.1 Panel notes the mid-year performance of CPD to the end of Quarter 2 2017/18.
- 3.2 Panel agrees the content of the report for publication to the wider organisation and the general public.

4. Background

- 4.1 The performance report is produced bi-annually to inform panel members of CPD performance levels and to ensure the panel considers and makes observations and/or recommendations for the measures that are in the report. The report also allows members to highlight any additional performance measures they may deem appropriate to be included in the future.

5. Financial Implications

- 5.1 There are no financial implications associated with this report.

6. Equalities Implications

- 6.1 When considering proposals placed before Members it is important that they are fully aware of, and have themselves rigorously considered the equalities implications of the decision that they are taking.
- 6.2 Rigorous consideration will ensure that proper appreciation of any potential impact of that decision on the County Council's statutory obligations under the Public Sector Equality Duty. As a minimum this requires decision makers to read and carefully consider the content of any Equalities Impact Assessment (EqIA) produced by officers.
- 6.3 The Equality Act 2010 requires the Council when exercising its functions to have due regard to the need to (a) eliminate discrimination, harassment, victimisation and other conduct prohibited under the Act; (b) advance equality of opportunity between persons who share a relevant protected characteristic and persons who do not share it and (c) foster good relations between persons who share a relevant protected characteristic and persons who do not share it. The protected characteristics under the Equality Act 2010 are age; disability; gender reassignment; marriage and civil partnership; pregnancy and maternity; race; religion and belief, sex and sexual orientation.
- 6.4 No EqIA was undertaken in relation to this matter as this report is for information purposes only, therefore no EqIA is required.